



Genoa Healthcare® Residential Pharmacy Support

Genoa Healthcare is dedicated to serving the needs of those living with behavioral health and addiction issues. We offer specialized pharmacy and medication delivery services that are tailored to the needs of your residents.

Pharmacy Services

- Specialized packaging tailored to each individual
- Fill all medications including primary care and OTCs
- Consultation services provided by pharmacist
- Assistance with prior authorizations and formulary alternative requirements
- Assistance with insurance plan and co-pay questions, including Medicare Part D formularies
- Cycle regularly scheduled medications
- Proactively work with doctors for refill authorizations
- Provide Medication Administration records (MARs/eMARs) and Physician Orders
- Offer on-site immunization services
- Provide emergency kit and backup supplies as states permit
- Seamlessly transfer all residents' prescriptions

Genoa Healthcare can mail or deliver medications to:

- Residential programs
- Assisted living facilities
- Satellite locations
- Your facility
- Resident's home

Online Features

- Request refills
- View and print your residents' medication profiles
- View drug-to-drug interactions
- See photos of residents' medications
- Online bill pay
- Drug guides
- View and print drug monographs

After-Hours Services

- On-call services to fill any after hour needs or pharmacist consultations

Our Packaging Options



Pre-Filled Pill Organizer

Our pre-filled pill organizers are offered at no additional cost. Since the bubbles are individually labeled and perforated, a single dose can easily be removed from the package. At the top of each package you will find a complete medication record including pill descriptions and quantities. This system is meant to reduce errors and increase safety during medication administration. Each of the large bubbles includes:

- Resident name
- Medication type
- Date
- Day of the week
- Color coordination for the time of the day
- Time codes



Vials

Genoa Healthcare provides traditional vial packaging for more independent residents. Vials are available with or without child safety caps.



Single Dose Card

The single dose punch card holds one medication in each bubble. The bubble is large enough for any medication. Each card is labeled with clear indications of when each dose is to be taken. There are different versions of the single dose card available.